

HEALTHCARE PROFESSIONALS ("HCPs") PRIVACY NOTICE

This Privacy Notice aims to give you information on how your personal information (i.e. information that directly or indirectly identifies you) is processed by Jazz Pharmaceuticals Canada Inc., ("Jazz Pharmaceuticals"). It explains how we collect, store, use and disclose your personal information, and how you can exercise your privacy rights.

Collection of Personal Information

Jazz Pharmaceuticals collects your personal information from a variety of sources. In most cases Jazz Pharmaceuticals will obtain information directly from you when you:

- interact with Jazz Pharmaceuticals' employees or representatives;
- participate in, or request to be considered for Jazz Pharmaceuticals-related activities, such as clinical trials, advisory boards or consultancies;
- register for a Jazz Pharmaceuticals-sponsored event (including online events); and
- contact Jazz Pharmaceuticals for medical information, safety or quality issues.

Jazz Pharmaceuticals may also collect your personal information from alternative sources including, but not limited to publicly accessible sources (such as websites, social media and other digital platforms, publication databases, journals, societies, editorial board websites, national registries, professional directories and third party healthcare professionals databases), or third party vendors and service providers acting on Jazz Pharmaceuticals' behalf.

Jazz Pharmaceuticals only keeps information about you that is necessary for managing its relationship with you. Depending on the relationship, Jazz Pharmaceuticals may obtain information about you including:

- <u>General information:</u> name, postal and/or email address, phone number, date of birth, payment-related information, government issued identification (e.g. passport, tax identification number), agreements, communications preferences, special conditions (dietary preferences/requirements, accessibility information);
- <u>Professional information</u>: such as a job title, educational information, professional qualifications, prescribing history, work experience, professional licenses, networks and affiliates, programs and activities participated in, publications authored or co-authored, awards, board memberships, professional conference and events, employment status, influence rankings.
- <u>Assessment information</u>: such as details of interactions with Jazz Pharmaceuticals, including without limitation what kind of meetings Jazz Pharmaceuticals has held, topics discussed, your knowledge of and questions you have had on Jazz Pharmaceuticals business and products, what kind of material Jazz Pharmaceuticals have displayed to you and any feedback that you have provided, as well as your opinions and routines on prescribing, routines regarding your patients and diagnosis, and similar information.



• <u>Transparency information</u>: information related to payments and services provided, invoices and tax related information.

Use of Personal Information

Jazz Pharmaceuticals may collect, store, use, disclose and process your personal information for different purposes depending on the type of interaction Jazz Pharmaceuticals has with you:

- <u>Conducting its business operations:</u> for example, managing its relationship with you (e.g. through the operation of a database keeping records of interactions with health care professionals or managing call planning as well as call reporting); inviting you to its events or to participate in its activities; answering your requests and providing you with efficient support; providing you with appropriate, adequate and updated information about disease as well as Jazz Pharmaceuticals' products and services; tracking its activities (e.g. measuring interactions or sales, number of appointments/calls);
- <u>Complying with legal, regulatory, industry best practices and ethical obligations:</u> for example; reporting of interactions with HCPs for transparency purposes; complying with applicable laws, regulations and requests from governmental agencies (e.g. complying with pharmacovigilance data capture and reporting obligations); and complying with industry standards and its policies;
- <u>Conducting security and fraud detection and prevention:</u> for example to ensure security and confidentiality of your data, ensuring a safe environment at Jazz Pharmaceuticals' events, facilities or networks; and
- Any other purpose that is relevant in the relationship between Jazz Pharmaceuticals and HCPs.

Jazz Pharmaceuticals will collect, store, use, disclose and process information for further purposes, where lawful to do so (such as for archiving, scientific or market research purposes) or when legally obliged to do so.

Jazz Pharmaceuticals may collect, store, use, disclose and process your personal information based on one or more of the following bases:

• <u>Your Consent</u>: Jazz Pharmaceuticals will generally obtain consent from you for the collection, storage, use, disclosure and processing of your personal information. Consent can be either express or implied, depending on the circumstances and the sensitivity of the personal information. Express consent is given explicitly, either orally, in writing, or by a specific action (such as clicking on "I agree" on a website). By voluntarily providing your personal information to us, you are indicating your consent for Jazz Pharmaceuticals to collect, store, use, disclose and process your personal information in accordance with this

Jazz Pharmaceuticals[•]

Privacy Notice. In some cases, Jazz Pharmaceuticals may ask for your express written or verbal consent to collect, store, use disclose and process your personal information.

• <u>Compliance with applicable laws or performance of a contract</u>: In specific circumstances, Jazz Pharmaceuticals may need to collect, store, use, disclose or process your personal information to comply with a relevant law/regulation or to fulfil its obligations under a contract to which you are subject.

Sharing of Personal Information

Jazz Pharmaceuticals may disclose your personal information:

- (i) to its affiliates, third party service providers (e.g., payment service providers, database hosting providers) and advisors;
- (ii) to fraud prevention agencies and law enforcement agencies;
- (iii) to courts, governmental and non-governmental regulators and ombudsmen;
- (iv) to any third party that acquires, or is interested in acquiring, all or part of Jazz Pharmaceuticals' assets or shares, or that succeeds Jazz Pharmaceuticals in carrying on all or a part of its business, whether by merger, acquisition, reorganization or otherwise; or
- (v) as required or permitted by law, including to comply with a subpoena or similar legal process or government request, or when Jazz Pharmaceuticals believes in good faith that disclosure is legally required or Jazz Pharmaceuticals has a legitimate interest in making a disclosure, such as where necessary to protect Jazz Pharmaceuticals' rights and property.

International Transfer of Personal Information

Jazz Pharmaceuticals may disclose your personal information to recipients (as described above) located outside of Canada in a country which may not have data privacy laws equivalent to those of Canada. Once outside of Canada, your personal information will be subject to applicable foreign legal requirements, which may include lawful requirements to disclose personal information to government authorities in certain circumstances that differ from laws of Canada.

Certain international recipients of your personal information may have signed special contracts with Jazz Pharmaceuticals to provide legal protection for your transferred personal information.

You can request further information using the contact details below.

Security and Retention of Personal Information

Jazz Pharmaceuticals takes reasonable steps to protect your personal information using physical, electronic or procedural security measures appropriate to the sensitivity of the information.



Your personal information will be maintained for no longer than is necessary to fulfil the purposes outlined in this Privacy Notice. Please note that information may be retained for a longer duration where applicable laws or regulations require, or allow Jazz Pharmaceuticals to do so.

<u>Your Rights</u>

You have certain rights under applicable privacy laws, which may be subject to limitations and/or restrictions. These include the right to:

- request access to and correct your personal information held by Jazz Pharmaceuticals; and
- the right to withdraw consent to the collection, storage, use, disclosure and processing of your personal information by Jazz Pharmaceuticals, at any time, where applicable. However, if you refuse to provide or you withdraw your consent, we may be unable to provide you with certain goods or services.

You also have the right to lodge a complaint about the processing of your personal information with the applicable federal or provincial privacy commissioner.

How to contact Jazz Pharmaceuticals

All your requests, inquiries or complaints regarding this Privacy Notice or relating to the handling of your personal information including all requests as detailed in the Section, 'Your Rights' above, should be sent in writing to Jazz Pharmaceuticals' Privacy Office at the following address: Jazz Pharmaceuticals, 3170 Porter Drive, Palo Alto, CA 94303, United States or by email at: privacy@jazzpharma.com.